



# the ministry messenger

Spring 2018  
A Publication of  
Crisis Control Ministry

## Neighbors Helping Neighbors

### Forty-Five Years of Service to the Community

by Margaret Elliott, Executive Director

Crisis Control Ministry (CCM) was founded on April 4, 1973. Originally named the Crisis Control Center, it was started by a passionate group of people who were committed to social justice and wanted a new model of ministry to work with individuals and families who found themselves in crisis situations due to financial constraints.

Crisis Control began in what was known as the Patterson Avenue Mission Center, an outreach ministry of First Baptist Church on Fifth Street. From the beginning, the ministry has operated with the support of volunteers and financial donations from the local community.

I treasure the fact that CCM has always been a place where the people interviewed for assistance are valued and respected as important members of our community.

Forty-five years later, the most important role we play in the lives of those who come through our doors is still that of partner and listener. Sharing God's love and valuing the dignity of each and every person who seeks assistance remains the core mission of our work at Crisis Control.

In 2018, I hope that we are continuing our work in the same spirit of our founders. CCM's new Strategic Framework outlines the following guiding principles for our work and service:



- **Love:** Seek the highest good for those who seek our help and for those who provide it. Love is the energy that creates human connection and perfectly balanced truth and grace.
- **Stewardship:** Demonstrate total competency and integrity in the wise use of the resources entrusted to us.
- **Listening:** Be open, receptive, and curious. Listen to understand. Be a safe place for people to be heard.
- **Grace:** Understand the sacred nature of our work. Demonstrate a spirit of compassion and reverence toward those who seek our help.
- **Truth:** Be well informed in the truth and realities of poverty, the facts, best research and best practices. Speak truth to clients in ways it can be received and applied. Clarify expectations. Keep promises.
- **Collaboration:** Be a participant in an ongoing collaboration between community resources who share a commitment to "Person-Centered Relationships" and seek ways to function together seamlessly around individual client needs.
- **Better Lives:** Be the ultimate fruit of all we do.

It is the greatest honor of my life to work at Crisis Control Ministry. We are still a work in progress, just like our founder said. We continue to evolve as we try our best to make our community a better place to live. Come join us and help us do this important work!

**"I doubt that most dreams are ever born full-blown; they evolve over a period of time. In the beginning, Crisis Control Ministry had a very modest goal. We set out to experiment with finding a better way to pool our limited resources in order to do a little better job of meeting the needs of a few transients and poor families." — CCM founder, Reverend Ronald E. Rice**

Winston-Salem Office:  
200 E. Tenth Street  
Winston-Salem, NC 27101  
T: 336.724.7453

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431 W. Bodenhamer St.  
Kernersville, NC 27284  
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# Making a Difference through Monthly Giving

by Robin Paxton, Director of Philanthropy



"It was incredibly easy, and I'm supporting something I believe in." That's how Marie, a supporter from Winston-Salem, views her donations to Crisis Control as part of the Monthly Giving Program.

Marie is among the growing group of donors who give a recurring, monthly gift to CCM. "I wanted to increase my annual gift and giving monthly was the most effective way for me to do this," she explains. **A gift of \$25 a month, for example, can pay for a food order for a family of four for two weeks.**

"Working as a volunteer interviewing clients, I became increasingly aware

of just how much CCM helps those people facing truly desperate situations," Marie explains. Now she knows that she's putting her support where her heart is on a regular basis.

## Monthly donations can be made:

- Online by credit card at [crisiscontrol.org](http://crisiscontrol.org) by clicking on the Give Monthly Support icon.
- By sending in a check or calling Crisis Control at 336.724.7875 ext. 1041 for EFT or credit card donations.
- Or by texting CCM to 41444 on your mobile device.

# Spring Brings More than Flowers...

by Kathy Hoffner, Director of Kernersville Office



Though the winter freeze has passed and we are beginning to enjoy warmer weather, the effects of the cold January are still being felt by many families. Overdue notices for those elevated winter utility bills are still piling up in mailboxes. These bills are not a welcome sight for any single parent already struggling to make ends meet each month, or for a family living on a fixed income stressed by making co-pays for medical issues.

Colder weather means more fuel oil than normal and that more energy is needed to keep homes warm. These issues are compounded by increased

time spent indoors. Suddenly, families find themselves with soaring utility bills. We frequently address crisis situations just like this at the ministry.

Last month, Susan, a working mother, came to our office for help with a higher than normal electric bill. She said, "I had missed a couple of days of work in January when the kids were out of school for the snow, and I just didn't have enough to pay this bill." We are so grateful for donors like you who provide resources to help families, like Susan's, stay warm.

## GIFT OF THE MONTH:

**April:** Canned fruit  
**May:** Snack crackers  
**June:** Canned meat

Some essential items can't be purchased with food stamps. Please consider donating one or more of the following: dish detergent, shampoo, disposable diapers, feminine hygiene supplies, bath soap, laundry detergent, and deodorant.

## DROP-OFF HOURS:

### Winston-Salem Location

Monday-Friday:

9:00 a.m. - noon and  
1:00 p.m. - 4:00 p.m.

Tuesday afternoon:

1:00 p.m. - 7:00 p.m.

### Kernersville Location

Monday-Friday:

9:00 a.m. - noon

Tuesday & Thursday:

1:00 p.m. - 4:00 p.m.



## VEHICLE DONATIONS:

It's easy to help CCM by donating your unwanted car and get a tax deduction too.

Simply call 877.537.5277 and arrangements will be made to pick up your vehicle.

If you prefer to receive our newsletters via email, please email [give@crisiscontrol.org](mailto:give@crisiscontrol.org).

**To those who give to CCM via the Share the Warmth program, regular monthly gifts or donations to our food pantry, thank you so much for helping us help others!**

# Spend the Day at Crisis Control Ministry



Our volunteers begin each day with morning devotions where we pray for families who have recently visited Crisis Control seeking help. **When our doors open at 8:30 a.m.**, there are typically **5 to 10 people lined up** waiting outside to enter the lobby. On an average day, **30 people are interviewed** by caring volunteers who spend **45 minutes** listening to each individual who needs help paying their rent or utilities, providing food for their families or filling prescription medications.

**Over the course of one day**, Crisis Control volunteers in Winston-Salem and Kenersville write **8 checks totaling \$2,400** to keep

families in safe, affordable housing. They will write **5 checks totaling \$1,600** for utility bills so that families can keep their homes heated and the power on.

By the end of the day, Crisis Control Ministry fills **18 food orders valued at \$2,000** which provide a two-week supply of nourishing food including meat, milk, fresh produce, and eggs.

Under the supervision of our staff Pharmacist, on an average day, CCM's Licensed Free Pharmacy volunteers fill **114 prescriptions valued at \$7,281** for patients who are unable to afford the cost of needed medications.

**The lives of 60 people including 30 children are touched every day** in our Winston-Salem and Kenersville offices with emergency assistance valued at **more than \$12,000** provided. **55 volunteers** leave our offices knowing that they have made a difference in the lives of our neighbors in crisis.

**Do you have any memories, stories, or photos to share of Crisis Control's first 45 years?**

**If so, please send them to [sheck@crisiscontrol.org](mailto:sheck@crisiscontrol.org).**

## Volunteer Appreciation Week

**April 16 - 20, 2018**

### Winston-Salem Office

You are invited to join us for a time of fellowship and appreciation at the Crisis Control Ministry Winston-Salem Office (upper level) for a catered lunch on your scheduled volunteer day from 12:00 noon to 1:00 p.m.

If you are planning to be out on your regular shift or you are an episodic volunteer, please let us know what day you would like to come.

RSVP by April 6  
[rsvp@crisiscontrol.org](mailto:rsvp@crisiscontrol.org)  
336.724.7875, ext. 1043

### Kenersville Office

The Kenersville Office will have a special Ice Cream Bar each day for our volunteers to enjoy!

An appreciation luncheon is scheduled for Wednesday, April 25, at 12:30 p.m. at Captain Tom's Restaurant in Kenersville.

Please let Kathy know if you are planning to attend.  
[khoffner@crisiscontrol.org](mailto:khoffner@crisiscontrol.org)  
336.724.7875, ext. 1100





Get Ready for a Rockin'  
Good Time at the



**SHMEDFEST**

*to benefit Crisis Control Ministry*

**SAVE THE DATE:**

August 25, 2018

Food • Family Fun • Live Bands

[www.facebook.com/shmedfest](http://www.facebook.com/shmedfest)



**Crisis Control**  
MINISTRY

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restaurants that  
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Control Ministry.

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