



the ministry messenger

Fall 2020
A Publication of
Crisis Control Ministry

Neighbors Helping Neighbors

Client Stories: CCM is Here for Our Neighbors in Crisis

Written by Margaret Elliott, Executive Director

Gloria was laid off from her job at a local department store. Her enrollment to receive state unemployment benefits is still pending and Duke Energy will allow her to start a new payment plan only after she meets their requirements. She has spent hours on hold waiting to talk to someone in the unemployment office. The good news is that she has a new job scheduled to start at the end of September at Walmart and is guaranteed 40 hours.

Gloria is just one of the many clients who have called Crisis Control Ministry when they have nowhere else to turn. Gloria is doing the best she can to help her situation. We hope that once her state unemployment claim has been accepted, she will receive a lump sum that will help her to pay off the remainder of her electric bill owed to Duke Energy. When she called us, she still needed to pay \$138 on her current bill. Crisis Control paid that bill, thanks to those in our community who donate funds to help us to help others.

Another family CCM assisted was that of Shandra's, whose husband Joe underwent a complete knee replacement. The following month Joe fell and "blew out the knee," and later had to have another surgery due to an infection. As you can imagine, the medical issues faced by this family have greatly increased their expenses.

At the end of May, tragedy struck them again when their 37-year-old son died of a heart attack. His brother, Sandra and Joe's 19-year-old son, still lives in the home with his parents.

This was the first time this family had called Crisis Control Ministry for assistance. **This family was surviving and making it on a fixed income, but the increase in medical expenses created a true crisis for this family.** They were behind a couple of months paying their power bill. Crisis Control Ministry staff paid their past due bill of \$448, enabling them to get back on their feet as they move forward to heal.



CRISIS CONTROL MINISTRY
sharethe warmth
FORSYTH COUNTY

As the largest emergency assistance provider in Forsyth County, **Crisis Control Ministry assisted nearly 4,362 residents stay in warm, affordable housing last year.**

For many Forsyth County residents in temporary crisis, the coming cold temperatures mean facing another cold reality: not being able to pay their monthly energy bill or stay in their affordable housing. When you contribute to our local Share the Warmth campaign, you help Forsyth County residents stay in warm homes. Every day, many people come to Crisis Control for help. Thanks to neighbors like you, Crisis Control is able to keep the lights on.

Mail your donation today or donate securely online at crisiscontrol.org to help Share the Warmth this winter.



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www.CrisisControl.org

 North Carolina Association
of Free & Charitable Clinics

 N.C. Center for Nonprofits

 AFP
Association of Fundraising Professionals

 NAFC
The National Association of
Free & Charitable Clinics

 FORSYTH COUNTY
CHAMBER OF COMMERCE

 GREATER
WINSTON
SALEM
CHAMBER OF COMMERCE

 DOWN
TOWN
PARTNERSHIP

Gift of the Month

October: Applesauce (please, no glass jars)

November: Sugar, Flour, & Baking Items

December: Saltine Crackers

Some essential items can't be purchased with food stamps. Please consider donating one or more of the following: dish detergent, shampoo, disposable diapers, feminine hygiene supplies, bath soap, laundry detergent, and deodorant.

Extended Hours

As North Carolina moved into Phase 2.5 of the public health crisis, we extended our office hours. We still are primarily conducting phone interviews with neighbors needing assistance. We will welcome additional volunteers back into the office buildings in early October. Our new hours are below.

Hours (including drop off):

Winston-Salem:

Monday - Friday 9 a.m. - 4 p.m.

Kernersville:

Monday - Friday 9 a.m. - Noon

Do you want to help Crisis Control Ministry make a difference in the community AND DOUBLE YOUR IMPACT?

Ask your employer if they have a matching donation program. Many companies will match your personal donations to Crisis Control Ministry. If your company does offer a matching program, let us know about it. Email give@crisiscontrol.org.

CCM does not share donor information with anyone. To notify us about a change of address or to receive CCM newsletters electronically, please email us at give@crisiscontrol.org.

Denise Decker Spreads Joy During Hope du Jour

Written By Abbey Riesett, Special Events & Marketing Manager

If you've ever eaten at Grecian Corner, chances are you've met Denise Decker. Denise radiates positivity. She is the General Manager of Grecian Corner and has been there for 15 years. Before Grecian Corner, she was waiting tables at Omega House. Denise has been involved with Hope du Jour for the past 24 years, almost as long as Crisis Control Ministry has been coordinating the fundraiser. Fun fact, Denise has saved most of her Hope du Jour buttons over the years. I sat down with Denise to learn more about why Hope du Jour is one of her favorite community fundraisers.

Q: What do you enjoy most about Hope du Jour?

A: The happiness it spreads into the community. I love seeing people come out and eat for Hope du Jour. I like that when our customers come to eat at Grecian Corner for Hope du Jour that they are helping feed people that need help. Customers enjoy a delicious meal out while giving back to the community.

Q: Why does Grecian Corner participate in Hope du Jour?

A: Grecian Corner has always made a big point to help out in the community, especially since Coronavirus, but even before the pandemic, we would feed people in the community. We are always looking to help spread joy in the community with our food. With us being so close to the hospital, we get people stopping in to eat. We strive to provide a healthy, healing, great-tasting meal for them to enjoy.

Q: What is your favorite part about being the General Manager of Grecian Corner?

A: I truly love my job! I love spreading joy to customers. A lot

of our customers become second family members to me. It doesn't matter if you are a regular or come in a couple of times each month, we see your faces and we want to get to know you. We want to know your family too. I have even become Facebook friends with some of my customers. I really enjoy developing personal relationships with customers.

Q: What is your fondest memory of Hope du Jour?

A: I've seen a lot of good things happen on Hope du Jour. Two or three years ago, I watched this chain reaction happen. One couple paid for another couple's table. That table passed it onto the next table. Five tables paid for each other before there was no other table left in the restaurant to pass it onto. Hope du Jour brings out the good in people you might not normally see.



We are thankful for the support of all of our Hope du Jour partners and their staff. Denise is just one of the many, welcoming staff members spreading joy in the community that you'll come across dining at a Hope du Jour establishment.

Hispanic/Latino COVID-19 Grant Awarded

Written by Margaret Elliott, Executive Director

The Hispanic League of Winston-Salem recently partnered with Crisis Control Ministry (CCM), the Forsyth County Departments of Health and Social Services, WFUBMC Faith Health and others to administer a grant specifically designed to mitigate the spread of COVID-19 in the Hispanic/Latino communities. The contributing factors supporting the spread of the disease include: lack of trust of governmental agencies (creating barriers for enhanced testing and contact tracing), household size, and lack of funds to address lost wages when symptomatic/sick.

In Forsyth County, the Hispanic community has disproportionately represented positive tests for COVID-19. As of the end of June, Forsyth County had 2,575 laboratory confirmed positive tests and Hispanics represent 65.3% of these positive test results. Unfortunately, this concerning prevalence of disproportionality has been a consistent trend during this pandemic and ongoing concerted efforts must continue to address the issue.



This array of entities representing a true demonstration of private and public partnership has convened a workgroup to explore measures to mitigate the spread of COVID-19 among the Hispanic community. Our collective expertise has determined that all efforts must be culturally relevant and rooted in the spirit of trust and best practice. The workgroup has validated that issues of mistrust, large household composition, multi-generational living, job insecurity and decreased probability of access to paid leave are barriers in practicing effective isolation and quarantine practices are barriers.

Crisis Control Ministry serves as a sub-contractor to specifically help with interviews for rent/mortgage and/or utilities payments for these families. When the grant amount is not enough to cover the full month's rent, CCM employees call the families to see if they want to interview for additional assistance such as food, prescriptions or the remainder of rent or utilities needed to help families isolate until it is safe for the members of their families to return to work.



New Date!

Forsyth County First Responders will compete to win the annual Battle of the Badges Charity Softball Tournament on **Saturday, October 31st**, at the David Couch Ballpark located at 401 Deacon Blvd. in Winston-Salem.

Cheer on your favorite team and bid on silent auction items! The event will be live-streamed.

Admission is 3 non-perishable food items for Crisis Control Ministry.

Grand Prize Raffle

2020 Chevy Silverado 1500LT Crew Cab

Sponsored by Modern Cheverlot



\$100 Raffle Ticket

Only 1500 tickets available
(750 tickets must be sold or revert to a 50/50 cash prize.)

**Purchase raffle tickets online
at crisiscontrol.org.**

New Pharmacy Partnership

Crisis Control Ministry is excited to have a new pharmacy referral partnership. The Health and Wellness Center (Centro de Salud) is a relatively new free clinic located at 1024 Waughtown Street in Winston-Salem. They promote the fact that "Everyone is Welcome. Everyone." No ID or eligibility required, no narcotics kept or prescribed. This free, walk-in clinic is open on Thursdays from 4-8 p.m. It is operated by New Story Church.

After noticing they had joined the NC Association of Free and Charitable Clinics, CCM asked to partner with them and send their patients to our pharmacy when a prescription was needed.

Ruth Tarleton, manager of the Health & Wellness Center, says, **"Every community resource that can help our patients is important to us because of the extensive barriers our patients face when attempting to obtain healthcare services. We are thrilled to have Crisis Control Ministry as one of our key community partners!"**

At Crisis Control Ministry, we are proud to partner with community agencies who value the inclusiveness of all people and who are trying to make life better for all people!



Thank You...



For dining out on Tuesday, September 8, 2020, with our Hope du Jour partners!

You stimulated the local food and beverage economy AND helped raise money for Crisis Control Ministry to assist neighbors affected by the pandemic.

A special THANK YOU to the 117 food & beverage Hope du Jour Partners who participated this year and to our sponsors who make this fundraising event possible.

Even though Hope du Jour is over, please continue to eat out at Hope du Jour establishments. Many of our partners are still struggling.

Visit HopeduJour.org.

Executive Chef

WALL BABCOCK



Crisis Control MINISTRY

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100 BIN CHALLENGE

Help Crisis Control Ministry fill 100 watermelon bins with food to make up for the loss of Food Day at the Fair!

For more information, visit
www.crisiscontrol.org/100binchallenge.



**Crisis Control
MINISTRY**

Neighbors Helping Neighbors



Walk to Change Lives

Sunday, October 18, 2020

Join us for the 39th annual Winston-Salem/Forsyth County CROP Hunger Walk! This year, we are walking the streets of our neighborhoods, park trails, greenway trails, and church parking lots. The distance doesn't matter. Together, we walk to end hunger locally and across the globe.



LEARN MORE AT CROPWALKFORSYTH.ORG.



Our Unifying Principles...

Love • Stewardship • Listening • Grace • Truth • Collaboration • Better Lives